

This is to certify that

Tom Deaderick

Has achieved the

**ITIL® Intermediate Certificate
in IT Operational Support and
Analysis**

Effective from 20 Jun 2016

Expiry date N/A

Certificate number GR757019894TD

Candidate number 9980063909698110



Peter Hepworth, CEO, AXELOS



Panorea Theleriti, Certification Qualifier
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